

# Warren Kopp

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**Experience:** Intralot Inc, Strongsville, OH  
January 2009 – Present  
Systems Operator

- Lottery hardware and software end user support
- Worked with Ohio Lottery Commission and Intralot developer staff doing software quality assurance, testing, and documentation
- Desktop computer and local network maintenance, troubleshooting, and support
- System and log file monitoring and maintenance on AIX cluster
- Monitor and control of Lottery gaming system, firewall, and communication network

Custom Foodservice Marketing, Brunswick, OH  
June 2008 – January 2009  
Senior Prepress Coordinator  
October 2006 – June 2008  
Prepress Graphic Administrator

- Worked with client, project management and developer staff to develop, document and refine workflow and processes for creating custom print designs
- Test and evaluation of operating system and design software packages for internal use
- Worked with developer and system administrators to design and test secure, documented access to network shared storage
- Hardware and software maintenance of all Apple workstations
- Organization and maintenance of process and procedure documentation using Mediawiki
- Scan or photograph client artwork and upload to storefront website

**Skills:**

- Comfortable working in a team or independently
- Detail oriented, self-motivated
- Drive to find the best possible solution to problem at hand
- Thorough working knowledge of hardware, operating systems, and networking with Mac OSX 10.0-10.6, Windows 2000-7
- Expertise using Adobe Creative Suite products in a print production environment
- Expertise using MS Office/Open Office productivity suites
- Familiarity and expanding knowledge of Linux, FreeBSD and other \*nix operating systems

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**Education:** Bachelor of Science  
Information Technology: Security  
Western Governor's University IN PROCESS

Bachelor of Fine Art  
3d Digital Art and Animation  
Bowling Green State University, May 2004